

To Clear cache memory and cookies from browsers!

#### Mozilla Firefox

1. Select History
2. Select Clear recent history
3. Time range to clear set to EVERYTHING 4. Make sure the Cache box is selected 5. Select Clear now.
6. Exit and restart Firefox.

#### Google Chrome

1. Open Chrome
2. Select the Menu bar on the top right had corner (looks like three bars) 3. Select History located above Extensions 4. Select Clear browsing data 5. On the dropdown menu, make sure "Obliterate the following items from" says The beginning of time 6. Select the items Empty the cache and Delete cookies and other site data.
7. Click Clear browsing data.
8. Close tab.
9. Exit and restart Chrome.