Are you getting this Error Message??? No Worries…

Your browser does not meet the minimum requirements for Canvas. Please visit the Canvas Community for a complete list of supported browsers.
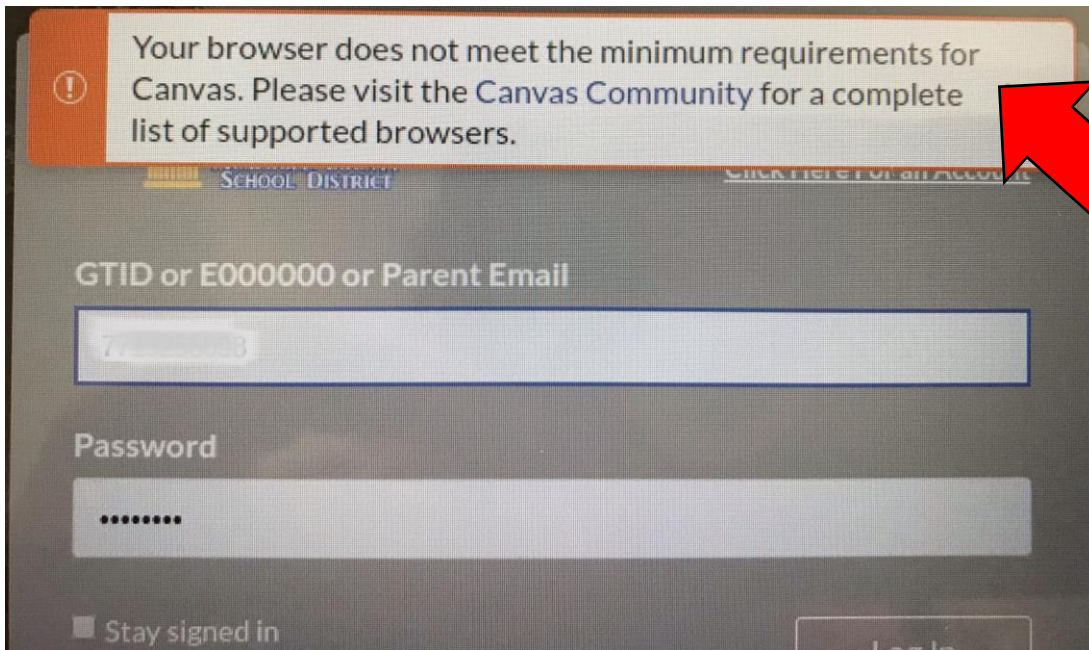
Your Chromebook just needs to run an update…

Follow these steps to resolve this issue.

1. Login to your Chromebook and remain logged in for at least 30 minutes. (The computer should begin the update on its own.)
2. Restart your device and login again, once the update is complete. The error message should not re-appear, if the automatic update was completed successfully.

Note: If the error message still appears, you can update the Chromebook manually by following these simple steps…

- Click on the time (located on the bottom right hand corner of the computer screen).
- Click on the Gear Icon, once a menu box appears, to access the computer settings.
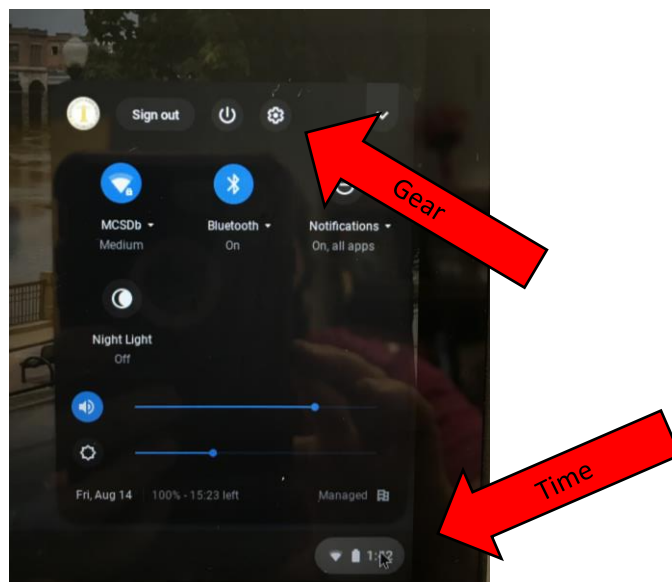
- Click on "About Chrome OS", once another menu box appears, to see if your device has been updated to the latest version of Google Chrome. ("About Chrome OS" is located on the bottom left corner of the menu).
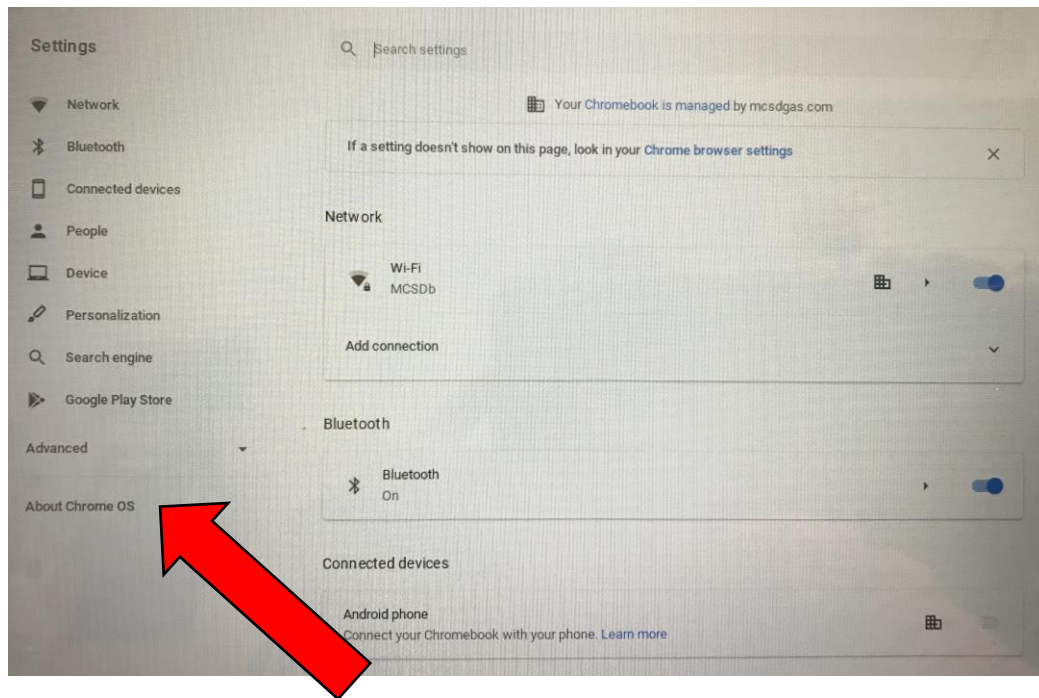
Check to see which version your device is using. The OLD version is 78.###. The updated version is 84.###. If your Chromebook is not updated to the 84 version, you can manually update it by clicking on "Check for Updates".
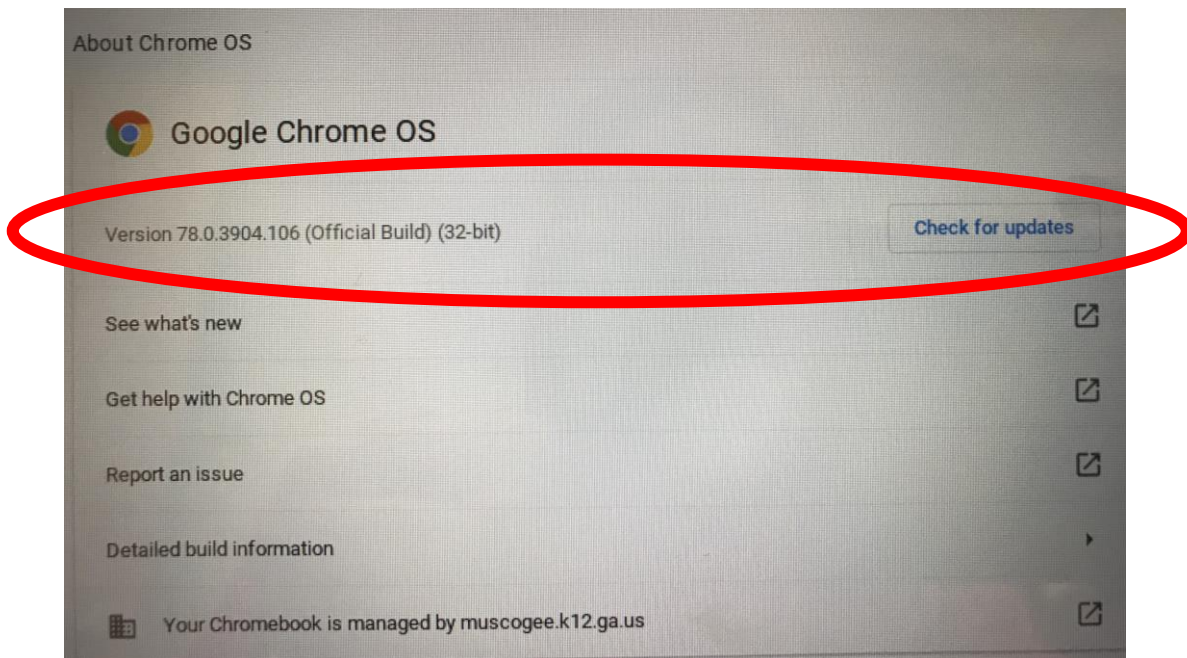
- Once the update is complete, restart your device and login again. The error message should not re-appear.